



Vioguard
Cubby / Cubby+
User Manual



Thank you for purchasing the Vioguard Cubby / Cubby+. This user manual contains important safety and device information that should be read prior to use.



The above symbol indicates safety and device use messages in this manual. Failure to properly set up, use and care for the Cubby / Cubby+ can increase the risk of serious injury or death, or damage to the unit. Read this manual for important safety and health information. Keep this manual for future reference. For a replacement user manual, or to see the most updated version, go to vioguard.com/manuals, or contact Vioguard customer support at 425-318-7900. Read the complete manual for important safety and device use information.

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PRODUCT SPECIFICATIONS

Weight: 15.6 lbs., excluding cables.

Dimensions: 4”H x 21”W x 12”D

Slide Extension: 6.5” (the distance the keyboard slides out of the unit).

UV-C Disinfection Lamp Life: 10,000 cycles.

Power Input: 100-240 Vac, 50-60hz.

Power Consumption: 50w maximum during disinfection cycles.

Includes: Enclosure with shelf, AC power cable, user manual.

Disinfection Cycle Time: 20 to 120 seconds, depending on dosage

Product Warnings



WARNING!

DANGER OF ULTRAVIOLET RADIATION!

Radiation of this lamp is dangerous to eyes and skin.

Ultraviolet (UV-C) Radiation Hazard. Any exposure to the UV-C will cause significant eye damage and may cause skin damage. If direct light from the UV-C lamps inside the enclosure is visible, remove power and stop using immediately, and contact Vioguard for assistance.



Product contains Mercury. Manage properly

Safety Instructions

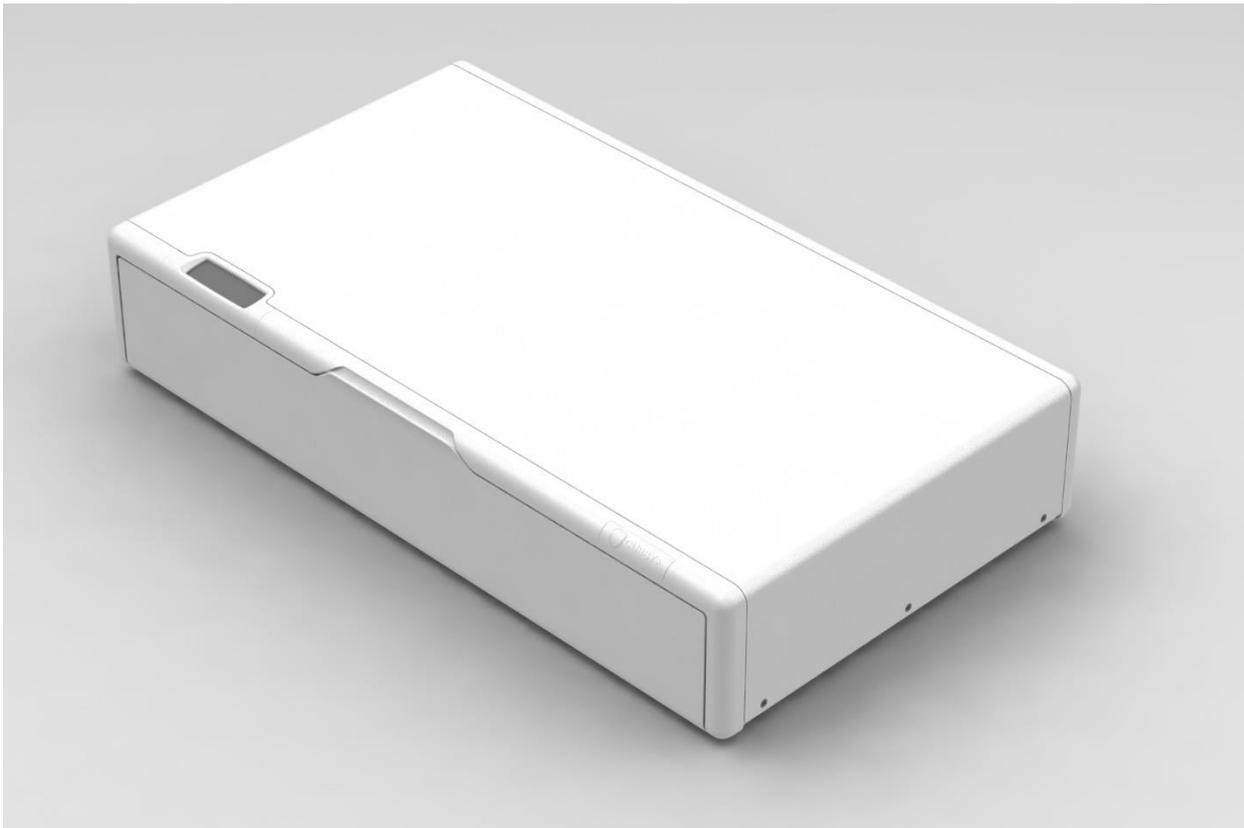


WARNING: To guard against injury, basic safety precautions should be observed, including the following:

1. Read and save all notices, warnings and safety instructions received with equipment.
2.    **WARNING** Avoid exposure to direct or reflected germicidal ultraviolet rays. Germicidal ultraviolet rays are harmful to the eyes and skin.
3.  **WARNING** Always disconnect power to the equipment and unplug before performing any service or maintenance.
4.  **CAUTION** Do not operate without proper electrical ground.
5.  **DANGER** To prevent the risk of severe or fatal electrical shock, special precautions must be taken. Equipment should be plugged into an approved Ground Fault Circuit Interrupt (GFCI) receptacle.
6. Most equipment is intended for indoor use only.
7. Do not alter the construction or design. Do not remove safety labels or devices
8. Do not use equipment for other than its intended purpose, as described in the equipment manual.
9. On equipment with blowers keep inlet and outlet vents, clean and clear of objects.
10. **CAUTION** Germicidal ultraviolet rays may break down plastic, rubber, or other non-metallic materials, can fade colors, and can be damaging to plant life over time.
11. Do not operate equipment if the power cord and/or plug are damaged, or if any other damage to the unit is visible or suspected.
12. Utility power must match power requirements listed on the unit label.
13. Equipment should be protected from the elements and from temperatures below freezing.
14. Equipment should be used in a stable location that is dry and free from liquid incursion.
15. Do not exceed equipment's maximum rated flow capacity and/or operating pressure.

SETUP INSTRUCTIONS

1. Open the Vioguard Cubby / Cubby+ packaging and inspect the product visually to make sure there is no damage.
2. Read the user manual carefully to avoid harm to the product or to yourself and to understand how to use the product properly.
3. Unpack the main Cubby / Cubby+ Unit.
4. Unpack the provided AC power cord.
5. Plug the AC power cord into the back-panel AC power socket of the unit and then plug the other end into an AC power source. The unit will power on automatically.
6. The enclosure of the Vioguard Cubby / Cubby+ is designed to support up to 50lbs.
7. Wait for the LCD to illuminate and sequence through its startup icons.
8. The unit will be ready to use once "READY" is displayed on the LCD Screen.

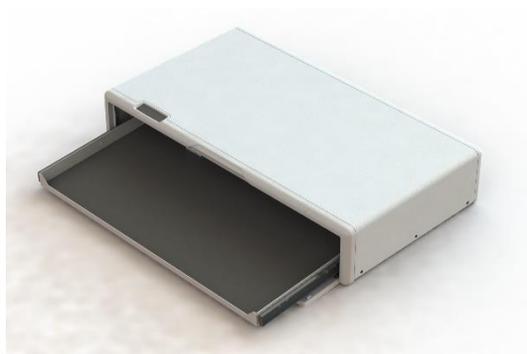


GETTING STARTED AND INITIATING A DISINFECTION CYCLE

1. After completing the setup instructions, the Vioguard Cubby / Cubby+ is ready for use.
2. Open the front door.
3. Pull out the tray.
4. Place your item on the tray.
 - a. For the Cubby, if you desire to use the pass-through USB port, plug your USB cable into the connector port located to the rear left of the tray. Connect the unit via a USB A-B cable to a computer or power supply depending on the device needs.
 - b. Please note that the Cubby+ does not have USB pass-through and the rear USB port is non-functional.
5. Push the tray back into the unit.
6. Close the door to begin the disinfection process.
7. The LCD will indicate the start of the cleaning process.
8. Please refer to the LCD Panel Indications for more information regarding the Disinfection Cycles.
9. Please note that there is a 1-second delay in startup to prevent surges to the power supply if the door is opened and closed rapidly. The door needs to be open for at least 1 second for the unit to begin the disinfection cycle.



2.



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LCD PANEL INDICATIONS

1. **Ready:** Indicates chamber is ready to disinfect or the device is ready after disinfection. The UVC lights are off.
2. **Quick Clean:** Quick Clean Cycle in progress. Averages 15-20 seconds from start of process at door closure. Once the Quick Clean Cycle is completed, you can safely remove the device from the chamber at your discretion. UVC lights are on during the Quick Clean Cycle and will continue to remain on through the following Deep Clean Cycle.
3. **Deep Clean:** Deep Clean Cycle in progress. Immediately follows Quick Clean Cycle. Averages a total time of 90-180 seconds from start of process at door closure. Once the Deep Clean Cycle is completed, you can safely remove the device from the chamber at your discretion. UVC lights are on during the Deep Clean Cycle but will turn off upon completion.
4. **Status Bar:** The Status Bar tracks the UVC Disinfecting Cycle. The bar will fill from left to right, with a designation line defining the end of the Quick Clean Cycle and the beginning of the Deep Clean Cycle. It will remain filled until the door is opened, where the bar will then be cleared to show the unit is ready to start another disinfection cycle.
5. **Error:** Error indicates an issue has occurred with the unit. Please contact support via email or by phone.



CLEANING PROCEDURES

The Vioguard Cubby / Cubby+ should be cleaned when visibly dirty.

1. Turn the Cubby / Cubby+ off by unplugging the unit from AC power.
2. Clean the outer surface of the Vioguard Cubby / Cubby+ and the internal tray by wiping or brushing.
Note: Use pre-moistened wipes, soft cloths, sponges or a soft bristle brush only.
3. Wipe with a dry cloth or allow to air dry.
4. Reconnect the Cubby / Cubby+ to A/C power.

DO NOT pour any liquid cleaner or disinfectant directly on any surface of the Vioguard Cubby / Cubby+. Recommended Cleaners/Disinfectants: Chlorine-based (max 10% solution), alcohol-based, quaternary ammonium, soap and warm water. Note: Use manufacturers' recommendations for concentrations.

DO NOT use the following: Petroleum-based cleaning fluids (such as gasoline, turpentine or oil), acetone, bleach solutions with over 10% bleach, temperature or pressure sterilization, buffing or scrubbing pads.



LIMITED ONE YEAR WARRANTY

Limited Warranty: Vioguard warrants the Vioguard Cubby / Cubby+ will be free from faulty workmanship or defective materials and conform to Vioguard's applicable specifications or data sheets provided with the product for a period of one year from the date of purchase. Note: Disinfection lamps used in the Vioguard Cubby / Cubby+ are excluded from warranty due to their variable life expectancy. Exclusions: The limited warranty is given only to the original purchaser of the Vioguard Cubby / Cubby+ and may not be transferred.

The warranty does not cover any cosmetic defects, problems or malfunctions not caused by the manufacturer. This includes issues stemming from power surge, misuse (including outdoor use), abuse, negligence, accidents, wear and tear, mishandling, misapplication, unreasonable intrusion or exposure to liquids, shipping or transit, improper or faulty installation, operation in a manner contrary to documentation provided to you with the Vioguard Cubby / Cubby+, operation on incorrect power supplies, third party products, modification, alteration, improper servicing or tampering. The warranty does not cover wear from the use of disinfection lamps in the Vioguard Cubby / Cubby+. In addition, the limited warranty will not apply for any Vioguard Cubby / Cubby+: that is opened, disassembled, maintained (other than routine maintenance done by or in behalf of the user as described in this manual) or modified by anyone other than Vioguard or any Vioguard-authorized third-party without Vioguard's prior written approval; or whose serial number is defaced, altered or removed.

NO OTHER WARRANTIES

The above warranty is exclusive and in lieu of all other representations or warranties, whether written or oral, express, implied or statutory, except where such limitation of warranties is prohibited by law and can be amended only by written instrument signed by an officer of Vioguard. Except where such limitation of warranties is prohibited by law, Vioguard disclaims all other warranties to the maximum extent permitted by warranty information-applicable law, including, but not limited to, any implied representations or warranties of merchantability or fitness for a particular purpose, title or non-infringement, quiet enjoyment, and any other representation or warranty obligation on the part of Vioguard. Any implied warranties that cannot be disclaimed by law, shall only be in effect for a period of three months from the date and time of purchase. The above warranty gives you specific legal rights and you may have other rights which vary by jurisdiction. Some jurisdictions do not allow waiver of implied warranties, so the above limitation may not apply to you. Where any term of this Limited Warranty is prohibited by such laws, it shall be null and void, but the remainder of the Limited Warranty shall remain in full-force and effect.

WARRANTY SERVICE

If the Vioguard Cubby / Cubby+ you purchased fails to perform as warranted and you notify Vioguard of the failure within the applicable warranty period and otherwise comply with all of the requirements below (“How to Obtain Warranty Service”), Vioguard or its authorized reseller will replace or repair the product(s) or,

if the product(s) cannot be repaired or replaced, Vioguard will refund the price paid for the defective product. Such repairs or replacement will be made at no charge to you for parts or labor, provided that you shall be responsible for any transportation cost. If Vioguard elects to repair or replace such products, Vioguard shall have a reasonable time to make such repair or replacement. Note: Repairs have a 90-day warranty. If the Vioguard Cubby / Cubby+ sent in is still under its original warranty, the new warranty is 90 days or to the end of the original one-year warranty, whichever is longer.

HOW TO OBTAIN WARRANTY SERVICE

To obtain Warranty Service, you must do the following:

1. Promptly notify Vioguard (1-425-318-7900 or info@vioguard.com) upon discovery of the product(s)' failure to perform as warranted, with a detailed explanation of the problem and proof of the date and time of purchase.
2. Receive a Return Material Authorization (“RMA”) number from Vioguard.
3. Notify Vioguard of the intended shipment date to allow Vioguard to arrange for shipment should Vioguard so desire.
4. Return the product(s) to Vioguard with the RMA number as directed by Vioguard.

CHANGES TO WARRANTY SERVICE

Warranty service conditions are subject to change. For the latest warranty service terms and conditions see: vioguard.com/warranties.

LIMITATIONS ON WARRANTY SERVICE

Vioguard will not provide warranty service if Vioguard's examination of the returned product discloses that problems with the product do not exist or were caused by accident, misuse, abuse, mishandling, neglect, alteration, negligence, unauthorized repair or alteration by anyone other than Vioguard. Specifically, and without limiting the preceding, warranty service will not be provided and the limited warranty shall be void if anyone other than Vioguard replace (or attempt to replace) the disinfection lamps or use the Vioguard Cubby / Cubby+ with any lamps other than those specified by Vioguard. If warranty service is declined for any of the above, Vioguard will return the product to you at your expense. Any replacement or repair shall fulfill all of Vioguard's responsibility to you under any legal theory, including, but not limited to, contract, tort, indemnity, statutory provision or otherwise.

LIMITATION OF REMEDIES

Except where prohibited by law, liability of Vioguard for an alleged defective product shall be limited to the replacement of the product or a refund of the purchase price, at Vioguard's sole option. The foregoing constitutes buyer's sole and exclusive remedy, in lieu of all other remedies, for Vioguard furnishing defective or nonconforming products, materials, parts or service.

LIMITATION OF LIABILITY

Except where prohibited by law, Vioguard's total liability to the buyer or any other third-party for all types of losses or damage, whether on account of negligence, strict liability in tort, breach of contract, breach of warranty or otherwise, at law or in equity, shall in no event exceed the total contract price for any product with respect to which losses or damage occurred and shall not exceed the price you paid for the Vioguard Cubby / Cubby+. No consequential damages except where prohibited by law, in no event, including late delivery or failure to deliver, shall Vioguard be liable to anyone for special, collateral, indirect, exemplary, incidental, consequential or punitive damages arising from any breach of any of the provisions of this agreement, including without limitation, provisions regarding warranties, guarantees, indemnities and patent infringement (such excluded damages to include but not be limited to, costs of removal and reinstallation of products or items, loss of goodwill, loss of revenue, loss of actual or anticipated profits, loss of use, loss or corruption of data or loss of privacy, any inability to use all or part of the Vioguard Cubby / Cubby+, personal injury or any failure to meet any duty (including any duty of reasonable care or of workmanlike effort) or any claim under contract (including any claim for fundamental breach and for any rights conferred by any sale of goods act). These limitations and exclusions shall apply notwithstanding any failure of any essential purpose of any limited remedy and shall apply even if Vioguard or any supplier or agent has been advised of the possibility of such losses or damages or in the event of fault, tort (including negligence), strict or product liability, misrepresentation or other reason. This clause will survive the termination of this contract by the provisions contained therein or through the operation of law. some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.